

# Terms and Conditions

Work where you like, at your own speed and in your own time.

- This is a contract between Navathome and you the student.
- Payments for course fees are due, in full, at the time of enrollment.
- Once payment has been made and confirmed, students will be sent the student pack and be supplied with the log - in information to access the online course.
- The student pack will be sent on the next working day and delivery is included in the course price. All packs are sent with tracking information and should be signed for. Navathome will not be held responsible for any duty or expenses incurred in the country of delivery.
- There is an initial access period of 6 months which is plenty of time to complete any of the courses offered. Your access can be extended at any time after your access runs out for an admin fee of \$50. If the access lapses it can still be extended anytime within a period of 3 years from the date the access period lapsed. If a course remains dormant for more than 3 years, (has lapsed and not been extended within a period of three years) it will be terminated and the log in removed. Once a student has passed the assessment their course is complete and their access terminated.
- Students must have access to the internet and email to complete the course.
- The course is not transferable and access is for the applicant only.
- The courses do not use a platform so work on most devices including Ipad, Iphone, PC, Mac, Android etc. There are some issues with the free chart plotter simulator provided by the RYA. It works on PC and Mac but not on mobile devices. It is not essential to the courses so can be worked around if a student does not have access to PC based units.
- Students will also need to provide a plotter, dividers, 2B pencils and paper.
- Under our cancellation policy, you can cancel your purchase up to 14 days from the delivery of the student pack. You can notify Navathome.com that you wish to cancel your contract and your course fees will be refunded on return of the undamaged training materials. The course materials must be returned in an "as new" condition and the postage paid. Access to the online course material is terminated immediately. You will not be able to claim a full refund if the course material has been damaged or if you have no proof of purchase.
- Students should be at the correct level for the course being taken. No previous experience is required to take the Day Skipper theory course, Day skipper level theory is required for the Coastal/Yachtmaster theory and Coastal/Yachtmaster theory is required before taking the RYA Ocean theory. Navathome reserves the right to change a course from Coastal Yachtmaster to Day Skipper if it becomes apparent that the student does not have the required pre course knowledge and the student does not hold a current Day Skipper theory certificate.
- We will provide online back up and land line telephone backup as required by each student and every endeavor will be made to help students achieve their goals.
- We will not disclose information about students unless we are legally obliged to do so or a student has agreed in writing in advance.
- By enrolling you confirm that we may hold necessary business information about you including your name, address, course booking, payment and course record. No credit card information is held by Navathome.
- All dealings, correspondence and contact between us and you shall be made or conducted in the English language.
- Every effort has been made to ensure the accuracy of course information. However, we cannot accept any liability for errors, omissions or inaccuracies in the course content. We continuously improve the course content and we do welcome any feedback from students which improve the quality of the course.
- All online material has been written and is under copyright to Navathome.com Ltd/  
No part of the online documents can be reproduced, stored in or introduced into a retrieval system, or transmitted in any form or by any means, (electronic, mechanical, photocopying, recording or otherwise) or for any purpose, without the express written permission of Vic and Lyn Punch. Course material should be treated as for any copyrighted material.
- By booking this course you are agreeing to the above Navathome terms and conditions.